

THESE TERMS AND CONDITIONS APPLY TO ALL ORDERS PLACED WITH FRENCH TOAST

1. The status of this order must be confirmed in writing via e-mail or signature.
2. Orders after acceptance are not subject to cancellation. Should the seller agree to the cancellation of an order after written sign off then there will be a cancellation fee at the sellers discretion.
3. 80% of the contract price must be paid to the seller on placing of order and the balance strictly COD. Please note: overseas clients have to pay full amount upfront.
4. 7 - 10 working day turn around from clearance of deposit and artwork approval.
5. All artwork must be supplied in Vector format (Freehand, CorelDraw or high res PDF) together with pantones. If artwork cannot be supplied in this format there will be an additional charge of R200 to redraw artwork.
6. Where the seller is producing a product for the purchaser, which requires product selection, colour selection, branding & design. The seller will ask the purchaser to sign off an online proof in most cases or a pre production sample. These will confirm the purchaser's specific requests with regards to customisation, layout and design. Please note that once we have your sign off we'll proceed with production. If purchaser is not satisfied with end result then neither the seller nor any third party will be liable and no refund will be made to the purchaser for any monies already paid.
7. All quotes are valid for 10 working days.
8. All quotes exclude VAT and delivery charges. Delivery is free within Cape Town CBD.
9. Due to the fluctuation of the Rand / Dollar we reserve the right to re-quote on all special imports until such time as the required artwork has been received in the correct format and the deposit has been received.
10. No alteration or variation of these terms and conditions shall apply, unless expressly agreed to in writing and signed by an authorised representative of the seller.